



Leading With Heart Award Recipient

Basir Shah

Canyon Transitional Rehabilitation Center
Scheduling Manager/Central Supply

In the heart of the bustling care facility, Basir is a quiet but steadfast presence, the kind of person who seems to always be exactly where he's needed most. Whether he's scheduling shifts, handling central supply, or caring for residents as a CNA and CMA, Basir does it all with a smile that lifts everyone around him.

Known affectionately as the “foundation of the team,” Basir has been a pillar of the facility for 15 years. His colleagues often say he embodies the spirit of unity and service: “Basir is a preeminent example of a team player,” they say, and it's not hard to see why. Every department counts on him, knowing he'll drop everything to lend a hand. When a fellow staff member needs support, Basir is there—ready to help, advise, and listen, all with a calm and cheerful resolve.

One of his teammates remarks, “Basir will stop what he is doing to tend to what matters and will put others before him.” It's a sentiment shared by everyone in the facility; Basir is known to come in at any hour to address a need, help on the floor as a caregiver, fix a broken appliance, or assist with HR tasks, all while completing his own responsibilities without complaint.

To residents, Basir is a familiar, comforting figure who brings kindness and chivalry to his daily rounds. His warmth is the gentle reassurance they've come to rely on, a reminder that they are cared for and valued. For his colleagues, he is both a mentor and a friend, a model of leadership who inspires others with his selflessness and dedication.

This year, Basir's exceptional commitment and compassion have earned him the facility's highest honor: the “The Leading with Heart” award. In many ways, the success of the facility is rooted in his hard work, his heart, and his willingness to be there for everyone, every day. Basir doesn't just work here; he is the heart that keeps it all going.



An **Everyday** Commitment, In **Everything** We Do!