NOTICE OF NON-DISCRIMINATION

This Genesis service location complies with civil rights laws and does not exclude, deny benefits to, or otherwise discriminate or permit discrimination, including, but not limited to, bullying, abuse, or harassment, against any person (i.e., patients, employees, or visitors) or based on any person’s association with another individual, based on actual or perceived race, color, religion, national origin, gender, gender expression, gender identity, sexual orientation, HIV status, age, disability, marital status, pregnancy, ancestry, genetic information, amnesty or veteran status. This prohibition applies in admission to, participation in, or receipt of the services and benefits under any of our programs and activities whether carried out by the location directly, or through a contractor or any other entity with which the location arranges to carry out its programs or activities.

- Genesis patients and residents have a right to appropriate auxiliary aids and services free of charge.
- Genesis service locations will take appropriate steps to ensure that persons who have disabilities, including persons who are deaf, hard of hearing, or blind, or who have other sensory or manual impairments have an equal opportunity to participate in our services, activities, programs, and other benefits.
- Examples of auxiliary aids and services include, but are not limited to:
  - Qualified language interpreters, including sign language;
  - Telephone devices such as handset amplifiers, assistive listening devices or systems, and videotext displays;
  - Communication devices such as writing materials, iPads, flashcards, and communication boards.

If you need these services, or believe that a Genesis service location has failed to provide these services or has engaged in discrimination, or if you need help filing a grievance, you may contact the Civil Rights Coordinator who is available to help you:

**Center Executive Director, Rehab Agency Administrator or Group Practice Director of Rehab**
ReachOut Line 800-944-7776
reachout@genesishcc.com

For patients/residents of California: You may file a complaint with the Office of the State Long-Term Care Ombudsman at https://www.aging.ca.gov/programs/ltcop/Contacts/ or at 1-800-231-4024 if you believe that you have experienced this kind of discrimination.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the following website or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/index.html.

**English**
ATTENTION: If you speak English, language assistance services including American Sign Language (ASL), free of charge, are available to you. Call 1-888-695-3291. To connect with Genesis resources for the hearing and speech impaired contact Telecommunications Relay Services (TRS) using your state TRS phone number.

**Arabic**
نتعبير: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متوفرة بكامل مجانًا. الاتصال بالمكتب:
1-888-695-3291

**Armenian**
ATTENTION: Se eicni mardeg hina ditepari, hasochr, aramakan gosyn, aramaq ditepari, hina ditepari, aramakan ditepari.
1-888-695-3291

**Chinese**
注意：如果您的中文，可使用我们免费提供的口译服务，电话：1-888-695-3291

**Filipino**
PAAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may mga serbisyong tulong sa wika na magagamit mo nang walang bayad. Tumawag sa 1-888-695-3291

**French**
ATTENTION: si vous parlez francais, des services d’assistance linguistique gratuits sont à votre disposition. Appelez le 1 888 695 3291

**Hindi**
कहने के लिए अगर आप हिंदी भाषा में बात करते हैं, तो आपको फ्रांसीसी, इंग्लिश, हिंदी, स्पेनिश या पार्तिक सेवाएं प्रदान किया जा सकता है।
1-888-695-3291

**Italian**
ATTENZIONE: se sei di madrelingua italiana, puoi richiedere un servizio di assistenza linguistica gratuita. Chiamaci il numero 1-888-695-3291

**Korean**
주의해 주세요: 한국어를 사용하시는 경우, 영어 자문 사례의 무료로 제공합니다. 1-888-695-3291으로 연락해 주세요

**Mandarin Chinese**
请注意：如果您使用中文，可使用我们免费提供的翻译服务，电话：1-888-695-3291

**Polish**
UWAGA: jeśli mówisz po polsku, udostępniamy bezpłatne usługi tłumaczeniowe. Zadzwoń pod nr 1-888-695-3291

**Portuguese**
ATENÇÃO: Se você fala português, há serviços gratuitos de assistência para tradução/interpretação à sua disposição. Ligue para 1-888-695-3291

**Russian**
ВНИМАНИЕ!: Если вы держите язык русский, им могут быть предоставлены бесплатные переводные услуги. Звоните: 1-888-695-3291

**Spanish**
ATENCION: Si habla español, los servicios de asistencia de idioma están disponibles para usted, sin ningún costo para usted. Llame al 1-888-695-3291

**Tagalog**
PAAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may mga serbisyong tulong sa wika na magagamit mo nang walang bayad. Tumawag sa 1-888-695-3291

**Vietnamese**
CHUYỂN: Nếu bạn nói tiếng Việt, chúng tôi có dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Vui lòng gọi 1-888-695-3291